

**City of Pitt Meadows
Pitt Meadows, British Columbia, Canada**



Working Together for Results

2012 Business Plan
RCMP/Police Services Department



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Table of Contents

Department Summary

Executive Summary	3
Department Services	5
Strategic Plan Alignment.....	11
Successes in Last Year	6
Significant Issues and Trends	4
Performance Measures.....	6
Department Projects and Initiatives.....	11
Financial Highlights	16

Executive Summary

The RCMP is committed to working with the community to achieve the goal of "Safe Homes and Safe Communities and commits to both national and local priorities set out to achieve results.

Policing priorities for our Detachment are, Substance Abuse (Marihuana/Hashish; Violence/Domestic Violence; Traffic – Impaired Driving, Injury Crashes, Seatbelts; Youth – Graffiti/Vandalism/Alcohol Use; Social Issues. In order to have true impact in these areas, the Ridge-Meadows RCMP will engage in an overall strategy of crime reduction. We will proactively concentrate our energies on the habitual offenders, high crime and motor vehicle crash areas and crime causation. In doing so, we will be striving for long-term, sustainable crime reduction in our communities.

This intelligence lead approach will ensure we are making the most of our police resources, including those of our integrated regional units, as we work to maximize the impact on crime.

We will also become more involved and/or maintain the various agencies and groups within our communities by having liaison members assigned to attend meetings and provide feedback. We have developed a comprehensive communication strategy to keep the communities we serve aware of policing issues and trends. Internally we will be utilizing our detachment improvement and leadership teams, as forums for discussion and input on the day to day operations of the detachment.

We understand that the public plays an important role in keeping our neighborhoods safe. We remain committed to the philosophy of Community Policing, emphasizing our need to continue to involve and become involved with the communities we serve. We will also continue to work closely with other local service providers and identify opportunities to build further relationships. We are ensuring that dedicated and engaged members are being assigned to the Pitt Meadows Community Policing Office to allow for timely communication and active involvement with the citizens of the community.

This plan reflects our responsibility and accountability to our clients. It also provides the RCMP with a chance to increase the public awareness of our roles, abilities and challenges in a constantly changing world. We recognize the need for an increased emphasis on communication and providing local citizens and businesses with information about crime trends and crime prevention. In doing so, it is our hope that community members will develop a willingness to work closer with the police to enhance overall public safety.

As a partner and understanding the mechanics of budgeting, we need to communicate that we have made the following incremental requests from the District of Maple Ridge:

1. \$15,000 to renovate 2 General Investigation Section Offices in the Randy Herman Building (PM Share \$3,000)
2. \$125,000 for Closed Circuit TV/Recording Upgrade which is Provincially legislated and responsibility for costs to be RCMP's (PM Share \$25,000) – *many cities/municipalities are paying for this up front with the vision of being reimbursed by RCMP*
3. Projected costs relating to any expansion of the Community Policing Office.

City of Pitt Meadows
2012 Business Plan – RCMP Police Services

We feel fortunate for the tremendous support from the City of Pitt Meadows and Maple Ridge, from the communities and from the hundreds of RCMP volunteers. We are confident to meet the challenges before us and we are proud to be serving your community

Significant issues and Trends

- Dealing with the growing demand to manage tech crimes and video analyst work with respect to resource assignment and technical savvy. It is essential for us to embrace technology and have the ability to use it to our advantage
- Ridge-Meadows Detachment is live on Facebook and Twitter and we are committed to monitoring and responding to the public in a timely way.
- Intelligence led policing relating to the impact of the Golden Ears Bridge with the spike of thefts around the new mall, Bonson and Katzie areas. New prolific offenders are gaining access to our community and these types of crime are no longer geographical and truly cross-jurisdictional in nature.
- Bar Watch program has been revitalized and maintaining communication and strategies with local establishments will be crucial to it's continued success
- With the new City Watch program in place, it will be necessary to maintain training and engagement of staff, provide timely information and communicate successes.
- Complexity/multi-jurisdictional nature of crime
- Impact of Golden Ears Bridge in terms of traffic and accessibility to criminals and gang activity.
- Legislation requirements with case law (per Judge's decision-making) have increased person hours per police file (tripled in last 10 years).
- Crown Counsel requirement for disclosure impacts on transcription typing is creating difficulties for staff to respond to the growing and immediate demand.
- Economy impact on crime and domestic concerns – Katzie, Roosters
- Recruitment challenges as levels of experience within the organization decrease.
- Prolific Offender focus to get chronic offenders off the street
- Larger space requirements for the community Policing Office

**City of Pitt Meadows
2012 Business Plan – RCMP Police Services**

Key Activities, Projects and Initiatives

Resourcing Overview

	2010	2011	2012
RCMP Members	22	22	22
IHIT	.5	.5	.5
ERT	.3	.3	.3
Police Dog Service	.3	.3	.3
Forensic Identification	.5	.5	.5
LMD Reconstructionists	.2	.2	.2
Municipal Employees	8.8	8.8	8.8

**conversion of RCMP member to Privacy & Information Coordinator*

RCMP Department Summary

Services:

- Provide police service protection and safety for citizens of Pitt Meadows and Maple Ridge
- Focus on prevention, education, enforcement and investigation
- Preserve the quality of life for citizens.
- Provide long-term solutions to identified policing problems.
- Work with community members and volunteer groups.
- Provide public education on police and safety issues.
- Specialized Forensic Identification services.
- Police Dog Services.
- Command Search and Rescue operations.
- Municipal Employees provide administrative and technical support to the RCMP.
- Provide Victim Services support to victims of crime.
- Youth Resource Officers
- Training and Media
- Liaison with community and community groups
- Specialized support service i.e. property, drugs
- Quality investigations – General Investigation Section
- Strategic Planning – looking at changing to same timelines as business planning

**City of Pitt Meadows
2012 Business Plan – RCMP Police Services**

Community Police Office Overview

	2007	2008	2009	2010	2011 (YTD Sept 1)
Volunteer Hours	2,553	2,012	1,706	1,902	2,067
Front Counter	1,711	1,541	1,749	2,360	1,945
Incoming Calls	1,539	1,243	1,257	1,454	1,212
Speed Watch Letters	875	991	1,261	3,700	4,141
Block Watch Fan-Outs	937	660	416	353	392
Criminal History Check's	329	355	409	715	485
Subpoena Phone Calls	1,052	709	1,129	1,176	1,171
Crime Free Building	n/a	n/a	n/a	17	17
Block Watch Blocks	n/a	n/a	n/a	204	212

Performance Measures

Offence Type	2008 Actual	2009 Actual	2010 Actual	2011 YTD (Sept. 30)	% Change (over 2010 Actual)
Assault	114	126	115	71	-38.26%
Sex Offence	13	9	6	3	-50.00%
Domestic Assault	21	38	25	24	-4.00%
Robbery	9	9	6	9	-33.00%
B&E – Commercial	57	47	41	35	-14.63%
B&E – Residential	41	31	42	45	7.14%
B&E - Other	34	15	28	13	-53.57%
Theft of Vehicle	100	118	55	69	-25.45%
Theft from Vehicle	249	249	268	178	-33.58%
Mischief	327	259	199	171	-10.47%
Street Checks	84	208	187	176	-5.88%
Fatal Collision	3	0	3	0	N/C
Injury Crashes	61	51	49	52	6.12%
Damage Collisions	189	183	140	90	-35.71%
Impaired (CC)	36	57	33	14	-57.57%
IRP (90 Day)	0	0	9	61	577.77%
215 – 24hr	60	71	79	4	-94.93%
IRP(3/7/30 Day)	0	0	3	41	1266.66%
File Count	5059	5011	5141	3911	-23.92
Youths Diverted	98	121	110	50	-56.8%
Youth Recidivism	30%	28%	n/a	n/a	n/a

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Deliverables from 2011 (year to date)

	Detailed Progress as of (Sept 30/11)	% Complete
Grow Operations		
Training with respect to Asset Restraint/Forfeiture and Civil Forfeiture	The Street Enforcement Unit (SEU) attended a one day training session presented by the Drug Enforcement	100%

City of Pitt Meadows
2012 Business Plan – RCMP Police Services

	Detailed Progress as of (Sept 30/11)	% Complete
	Branch. As a result, SEU created a Civil Forfeiture liaison person (Cst. Saunders) to coordinate all SEU files that meet the criteria for Civil Forfeiture through the Integrated Proceeds of Crime Unit. SEU continues to provide guidance to Watch members where civil forfeiture is an avenue in their investigations.	
Marihuana Enforcement Team in-house training on grow and general drug investigations	Each new rotational member that begins their secondment to the Marihuana Enforcement Team (MET) receives guidance and mentorship with the Street Enforcement Unit (SEU) members and NCO's. Generally, the secondments to MET are staggered to allow for the new MET member to team up with an experienced MET member to assist in their Marihuana investigations. MET members routinely assist SEU members with larger CDSA (hard drug) investigations where they are exposed to a number of roles (exhibits, surveillance, operational planning) in partnership with SEU investigators. All members are encouraged to review Case Law decisions that routinely focus on drug investigations.	100%
Traffic Safety-Impaired Driving and Pedestrian Safety		
Target high risk physical locations as identified using data obtained from collision analysis	By using both ICBC crash databases and RCMP Traffic Services Management Information Tool (TSMIT) the top five intersections for crashes have been identified for targeted enforcement on a proactive basis. These top five crash areas are Harris and Lougheed, Dewdney and Lougheed, 203 and Lougheed, Kennedy and Lougheed and Dewdney and Laity Street.	100%
Run specific monthly projects focussing on Impaired Driving, Seatbelt compliance and Aggressive Driving	The Ridge Meadows Traffic unit targets Impaired Driving four times per month with proactive checkstops on	100%

**City of Pitt Meadows
2012 Business Plan – RCMP Police Services**

	Detailed Progress as of (Sept 30/11)	% Complete
	Friday and Saturday evenings. Seatbelt compliance is targeted through team enforcement, plan clothes duties three times a month during afternoon rush hours at high crash locations.	
Other operational members to be tasked to specifically include seatbelt enforcement and monitor their Violation tickets to ensure participation	General Duty Watches have been tasked with conducting at least 1-2 Traffic contacts per shift with the emphasis on seatbelts. This is tracked through TSMIT by each Watch Commander.	100%
Look at Road Safety Boards (speed) in partnership with ICBC	Four Safety Boards have been installed in the communities of Maple Ridge and Pitt Meadows in collaboration with both the RCMP for opinion on placement and ICBC for costs.	100%
Youth – Graffiti/Vandalism/Alcohol Use		
Preventative education in the elementary and secondary school settings, including the development and implementation of a graffiti awareness presentation aimed at educators	Implemented by new Coordinator role.	100%
Education via the DARE program in elementary schools	Auxiliary Constables providing DARE program to schools.	100%
Graffiti Coordinator to identify and implement an enforcement response that includes accountability options	Coordinator role implemented and actively working in role.	100%
Property Crime		
Analyze and update list of identified Priority Prolific Offenders	SEU continues to monitor a selected list of priority prolific property crime offenders. Members monitor their court appearance, meetings with probation and current living situations among others as this assists members with an investigation when a trend and target are identified. The unit continues to share intelligence with other units and detachments to gather information on Priority prolific offenders and their associates who commit property related offences. SEU has assisted other units as well as targeting the Offenders.	100%
Monitoring of Prolific Offenders and	Constable MACDONALD is currently	100%

City of Pitt Meadows
2012 Business Plan – RCMP Police Services

	Detailed Progress as of (Sept 30/11)	% Complete
information shared with detachment members and other Lower Mainland Detachments	in charge of compiling and disseminating a LMD property crimes bulletin for information sharing which includes property related offences, unique MO and trends as well as for suspect identification that are multi-jurisdictional.	
Analyze Crime Series and Trends, Hot Spots and Targets	Ridge Meadows Crime Analyst continues to analyze crime series, trends and identifies “Hot spots” and targets within the Ridge Meadows Detachment area. The information is shared among detachment members via COMPSTAT, watch briefings and emails as well as with neighbouring jurisdictions.	100%
Visibility		
Utilization of existing support services Auxiliary Constables, Speed Watch and Community Safety Officers	Members parking at high risk intersections and hot spots	100%
Administration		
Detachment priority and strategic planning including Mayors from both cities along with other external partners and stakeholders	Meetings with external groups, Council Meeting and the Joint Police Liaison Committee provide input on priority setting and strategic planning.	100%
Review and update of Police Strategic Master Plan		Deferred
Development of a Social Media Website	Cpl. Todd Balaban has created a Facebook Page and the public is now able to Facebook and Twitter immediate issues or questions.	100%
Municipal/Police Service Staff		
Involvement of police services staff in municipal training programs	Police Services staff have had a strong representation at municipal training programs, including Leadership Training, Supervisor’s Training, Administrative Assistant Training, Brown Bag Lunches, workshops and meetings.	100%
Encouraging staff to access municipal Intranet for corporate and staff information from the RCMP computer system	All Police Services staff have licensing to the Municipal computer system and have access to the “Intranet”	100%

City of Pitt Meadows
2012 Business Plan – RCMP Police Services

	Detailed Progress as of (Sept 30/11)	% Complete
Involvement in Department Ambassador program to help boost excitement in the workplace around corporate information and events	Police Services has had an active Department Ambassador representative since the program's inception.	100%
Provide Guards with a training session on procedures, policies and liabilities	After the Cellblock Retrofit project, guards and matrons were provided a review of procedures, policies and liabilities within the cellblock area, outlining responsibilities and expectations.	100%

Accomplishment Highlights of Ongoing Items		
Annual performance/learning plans for all employees so that the expectations of the employee and employer are clearly understood	Both RCMP members and municipal employees participation	100%
Joint Police Liaison Committee discussions on issues of strategic importance to both communities	Meetings held when issues arise or quarterly	100%
Regular updates to Council, as well as participation in yearly Business Planning.	Frequently provided and full participation in Business Planning	100%
Downtown Foot Patrols encouraged with all sections and units. Patrols enhanced in summer months with Community Safety Officers and Youth Resource Officers when schools not in session. These were augmented with bike patrols.	Accomplished with CSO's, YRO's, General Duty, as well as arranged for Red Serge foot patrols.	100%
Involvement in Business Improvement Association meetings	Representation by RCMP at every meeting	100%
Involvement in business planning, strategic planning and reporting to municipal partners	Full participation with both communities.	100%
Identification and targeting of the top 30 priority prolific offenders in our communities	Identified, communicated to and targeted by all sections and units	100%
Target high risk physical locations as identified using data obtained from collision analysis	Traffic Section focuses enforcement, utilization of volunteers and general duty involvement.	100%

**City of Pitt Meadows
2012 Business Plan – RCMP Police Services**

Analyze Crime Series and Trends, Hot Spots and Targets	Weekly Com-Stat meetings are held bi-weekly to communicate statistical information	100%
Developing a Bar Watch program within the community.	Continued work with local bar/pubs to provide a vital program	75%
Involvement with the Katzie Safety Committee	RCMP representative assigned and involved in Katzie issues	100%

Strategic Plan Alignment

Public Safety – Contribute to Community Safety

Local detachment focus is to develop and implement ongoing strategies to address community crime problems, and identify emerging problems, prolific offenders and trends in an effort to make an impact to community safety.

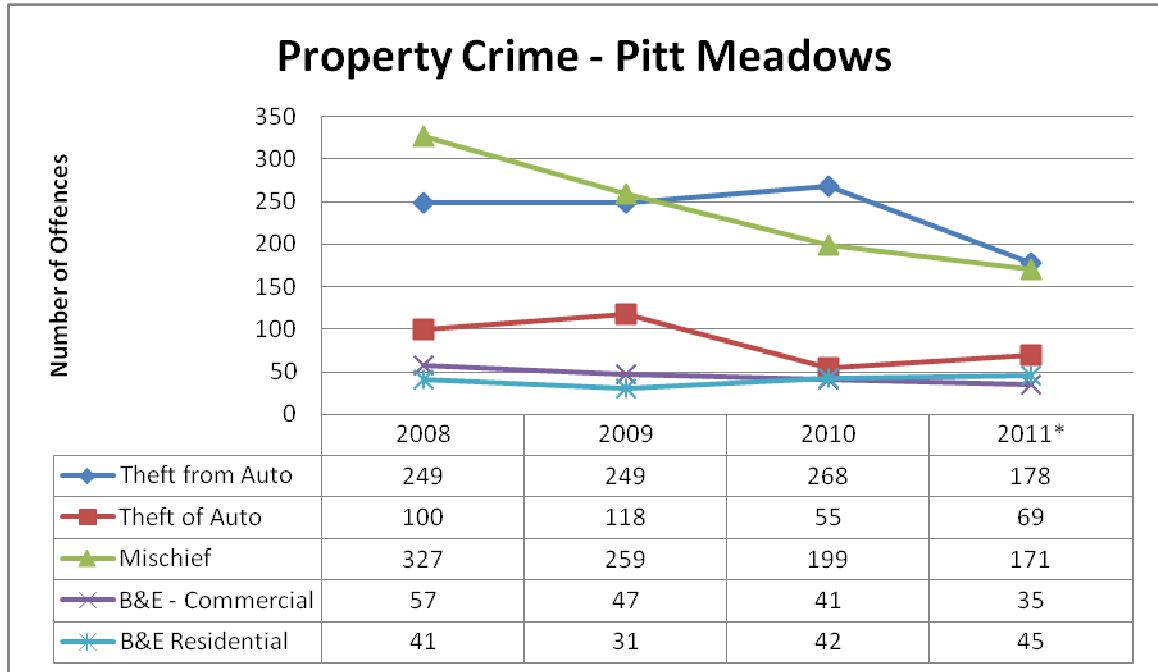
Objectives:

- Increase of enforcement activities (hard drugs, firearms and grow operations) by focusing police resources towards prolific offender management (Daryl Creighton)
- Disruption of Organized Crime activities through Civil Forfeiture referrals (Daryl Creighton)
- Work with By-Laws to support their initiative for implementation of an Electrical Fire Safety Inspection (EFSI) Team
- Develop and implement a Detachment level Gang Enforcement Team
- Training of RCMP members relating to Domestic Violence files

Measure

- Firearms Initiative: Seizure of 4 firearms via CDSA Search Warrants
- Hard Drugs Initiative: Execute Search Warrants on 5 local residences dealing in drugs such as cocaine, meth and heroin
- Marihuana Grow Operations Initiative: Execute 40 Search Warrants on illegal grow operations (including those abusing medicinal licenses)
- # of Civil Forefeiture referrals
- # of training Domestic Violence case training sessions
- Property Crime

City of Pitt Meadows
2012 Business Plan – RCMP Police Services



Action	Responsibility	Timeline
Seize firearms as a result of Criminal Code and CDSA search warrants	NCO i/c Street Enforcement Unit	Q4
SEU to execute search warrants of five local residences dealing in drugs such as cocaine, meth and heroin	NCO i/c Street Enforcement Unit	Q4
SEU/MET to execute 40 search warrants on illegal grow operations as well as on those abusing the medicinal marihuana access regulations – General Duty to also contribute	NCO i/c Street Enforcement Unit	Q4
Conduct investigations under the Street Enforcement Unit’s mandate and pursue Criminal charges and restrain desired items pending seizure upon conviction. If investigation leads to no likelihood of charges, then initiate Civil restraint process	NCO i/c Street Enforcement Unit	Q4
Implementation of a Gang Enforcement Team for Ridge-Meadows Detachment	Cst./Street Enforcement Unit	Q3
Provide training to members relating to domestic violence on report writing, investigations, and interviewing	NCO i/c GIS Unit	Q3

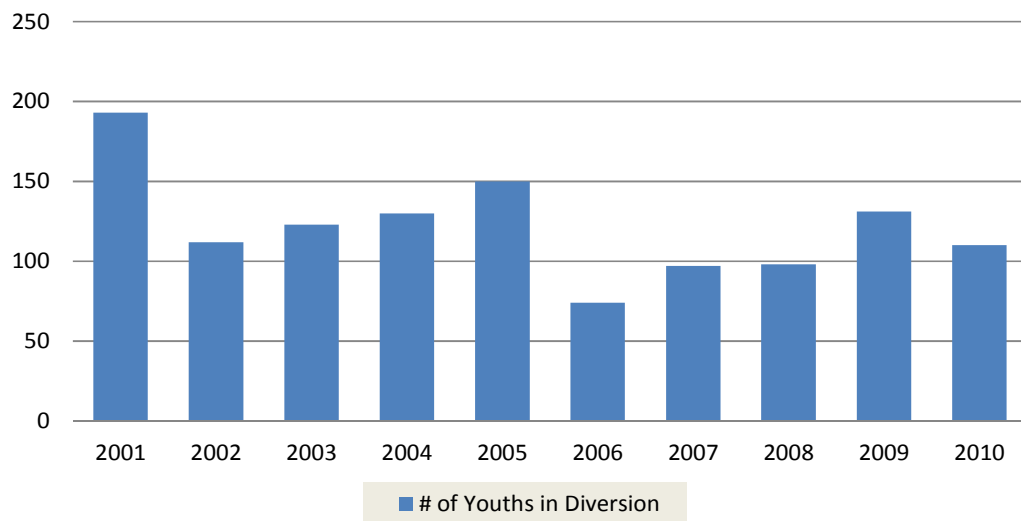
Public Safety - Contribute to Youth Safety

Objectives:

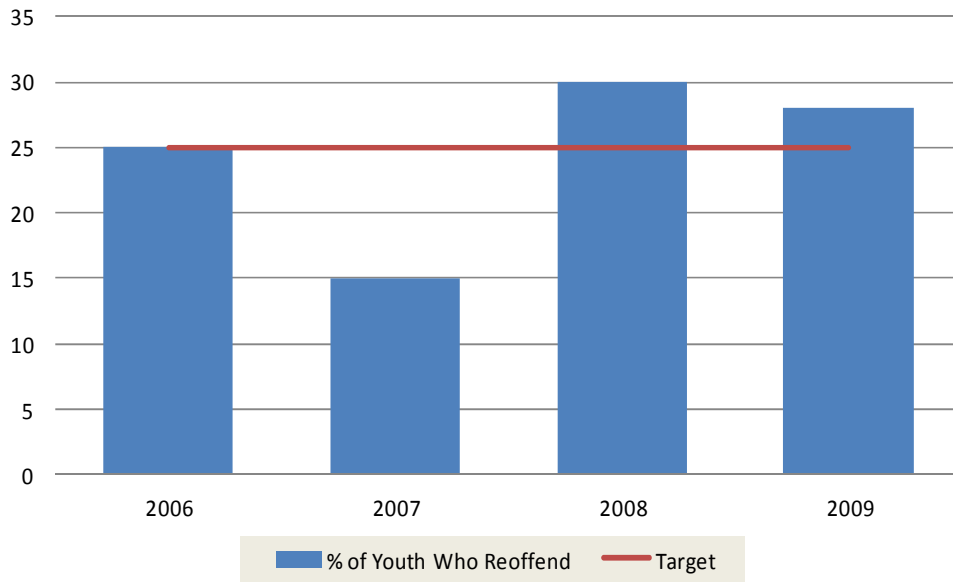
- Development/Research viability of a crisis intervention team for youth, involving social agencies in the community that currently work with Youth.
- Graffiti/Anti-Vandalism Project

Measure

- # of educational presentations delivered to youth
- # of referrals to Youth Justice diversion
- # of graffiti painted/cleaned
- # of presentations in elementary schools
- Reduction in youth crime rates
- # of “at risk” youths identified



**City of Pitt Meadows
2012 Business Plan – RCMP Police Services**



Action	Responsibility	Timeline
Development of a crisis intervention team for youth, involving social agencies in the community that currently work with youth	NCO i/c Youth Resource Unit	Q1
Deliver graffiti presentation to General Duty Watches	NCO i/c Youth Resource Unit	Q1
Deliver anti-vandalism presentations in elementary schools	NCO i/c Youth Resource Unit	Q1
Research method of electronic reporting of school vandalism	NCO i/c Youth Resource Unit	Q1

Public Safety - Contribute to Safe Roads

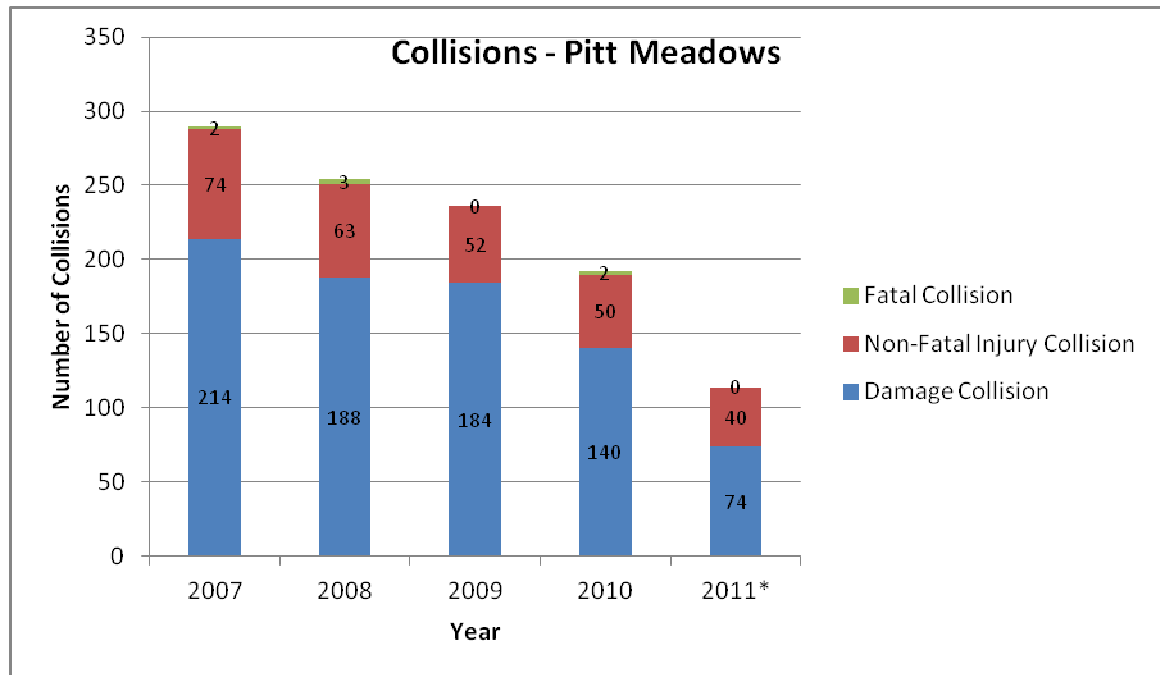
Objectives:

- The RCMP is participating in Traffic initiatives to reduce serious injury accidents by concentrating on impaired driving, aggressive driving, high crash intersections, and seatbelt usage and participating in Safer Cities initiatives involving RCMP members, volunteers, and District staff.

Measure

- % reduction of injury accidents
- % increase of impaired charges

City of Pitt Meadows
2012 Business Plan – RCMP Police Services



Action	Responsibility	Timeline
Traffic members to work once per month with Speed Watch volunteers and attend high risk areas to gather intelligence on traffic. There will also be 2 annual all day enforcement initiatives planned	NCO i/c Traffic Unit	Q1
General Duty members to conduct one road check each block and write 2 violation tickets per block	NCO i/c Traffic Unit	Q1
Traffic Section will conduct 2 major roadside checks – 1 in summer and 1 in winter	NCO i/c Traffic Unit	Q1
Traffic will attend Watch training days, conduct mock court trials on evidence presentation.	NCO i/c Traffic Unit	Q1
Continued partnership with ICBC to identify high risk areas through data collection	NCO i/c Traffic Unit	Q1

Governance - Business Planning/Financial Management

Provide financial reports that meet Council’s strategic goals and ensure that they identify areas for review, change, and alternate service delivery

Objectives:

- Continue to prepare Business Plans that are aligned with the corporate direction of both the RCMP and the District of Maple Ridge.
- Ensure that Municipality is aware of any donations from community groups or companies.

City of Pitt Meadows
2012 Business Plan – RCMP Police Services

Measure

- Reporting in a timely manner.

Action	Responsibility	Timeline
Work with the Finance Department to develop 5-year financial plans that meet Council's objectives	Maureen Jones	On-going
Provide financial report to Pitt Meadows	Trevor Thompson	Quarterly
Active involvement with Joint Police Liaison Committee	Dave Walsh/Paul Gill/Maureen Jones	On-going

City of Pitt Meadows
2012 Business Plan – RCMP Police Services

Financial Highlights

Financial Summary

	2011 Projected Actual	2011 Budget	2012 Budget	2013 Budget	2014 Budget	2015 Budget	2016 Budget
Operating:							
Expenses							
Policing - RCMP Contract	\$ 2,941,200	\$ 3,125,222	\$ 3,261,435	\$ 3,354,821	\$ 3,573,534	\$ 3,781,216	\$ 3,949,344
Policing - Housing and Support	1,107,900	1,107,859	1,130,016	1,152,616	1,175,668	1,199,181	1,223,165
Pitt Meadows CPO - Net	4,075	4,075	4,136	4,219	4,303	4,389	4,477
Crimestoppers	3,000	2,000	3,000	3,000	3,000	3,000	3,000
	<u>\$ 4,056,175</u>	<u>\$ 4,239,156</u>	<u>\$ 4,398,587</u>	<u>\$ 4,514,656</u>	<u>\$ 4,756,505</u>	<u>\$ 4,987,786</u>	<u>\$ 5,179,986</u>
			\$ 159,431	\$ 116,069	\$ 241,849	\$ 231,281	\$ 192,199
			3.76%	2.64%	5.36%	4.86%	3.85%

Key Police Budget Changes for 2012:

RCMP	
Member Compensation	\$ 71,090
Division Administration	33,000
Integrated Teams	20,000
Miscellaneous	12,123
Housing & Support - Inflationary	22,157
Net Other Changes	1,061
	<u>\$ 159,431</u>